

## NORTHWESTERN ENERGY EZ-PAY PROGRAM CUSTOMER AUTHORIZATION FORM

Review the following Terms and Conditions:

- I authorize NorthWestern Energy to deduct from my bank account electronically (i) my monthly utility bill on the due date of my bill and (ii) my final utility bill promptly upon any change in the status of my utility account to inactive.
- I understand each month I will receive my bill, which will display the amount that will be deducted from my bank account and the date on which it will be deducted. I understand that EZ-Pay Program payments for my account will not start until my bill reflects that the bank draft will occur. In the meantime, I understand that I will need to continue making my payments.
- I understand my monthly due date may vary slightly. If the due date falls on a weekend or a holiday, my payment will be deducted the following business day.
- I have the option of choosing a preferred due date that is compatible with my billing cycle. You may obtain the due date range you are eligible for by contacting NorthWestern Energy at the Customer Service numbers listed below.
- I understand if my payment is dishonored, NorthWestern Energy retains the right to collect the dishonored payment along with service charges if applicable.
- I understand that I may discontinue my participation in the EZ-Pay Program at any time by notifying NorthWestern Energy Customer Service (contact information below). I understand that my request to discontinue EZ-Pay Program participation must be received at least three business days in advance of the due date of my current bill to stop the EZ-Pay Program payment on such due date. I understand that a request received less than three business days before the due date will be processed in the next billing cycle following that due date.
- I understand that, if at any time my utility account is rendered inactive, my participation in the EZ-Pay Program will automatically end.
- I agree to be bound by the Terms and Conditions on this page.
- I will print this page to retain for my own records.

Please complete this form, sign and return it by mail or email with the information provided below. Once NorthWestern Energy receives your information, we will begin the process of setting up your plan and verifying the information you provided.

NorthWestern Energy Account Number:	
Service Address, City and State:	
Bank Name:	
Bank Account Holder Name:	
Bank Account Type: (Checking or Savings)	
Bank Routing Number: (9 digit number)	
Bank Account Number:	
Preferred Due Date: (Optional)	
Bank Account Holder Signature:	Date:
Joint Account Holder Signature:	Date:

For any questions about your enrollment, please retain a copy of this form and call or email customer service for your area.

**Mail Form to:**  
 NorthWestern Energy  
 c/o EZ-Pay  
 11 E. Park St.  
 Butte, MT 59701

**Customer Service MT:**  
 (888) 467-2669  
[contactcenter@support.northwestern.com](mailto:contactcenter@support.northwestern.com)

**Customer Service SD/NE:**  
 (800) 245-6977  
[contactcenter@support.northwestern.com](mailto:contactcenter@support.northwestern.com)